



Urbandale Community  
School District

November 6, 2008

Construction Services, Inc.  
Steve Bennett  
1225 Jordan Creek Parkway, Suite 200  
West Des Moines, Iowa 50266

Re: Urbandale High School Stadium

Dear Steve,

Throughout the time that CSI has been working with us to construct our stadium, I have been impressed with your professionalism and abilities. Your eagerness to perform has been refreshing. While other Contractors offered excuses when the weather was not cooperating, CSI offered solutions. The fact that we even got to use our field, after one of the harshest winters and wettest spring and summers on record, is still amazing to me. It was because of CSI's can do spirit. There was never a request to delay coming from CSI, but exactly the opposite. There was a desire to work harder and longer hours to complete the job. I was concerned at first, because we all know how hard it can be to get Sub Contractors to stay on schedule when weather continues to be a problem. Especially bleacher and turf contractors who have a relatively small window to complete their work. CSI was masterful at getting the subs to see the importance of OUR timeline, and made the subs perform. When they didn't, they were replaced, or reinforced, at no additional costs to the District. The stadium job has by far been the smoothest running project of any we have tackled so far, I am sure because of CSI's presence.

I hate to imagine where we would be if we had used another company. As we continue to close out this project, John Marberg continues to work with the subs and myself to get the remaining items taken care of the way we want, not just good enough. I look forward to a chance to work with CSI, and yourself in the future.

Sincerely,

John Lees  
Supervisor of Maintenance and Construction  
Urbandale Community School District  
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