

R|E|G|U|L|U|S

April 23, 2009

Ken Edwards
Superintendent
CSI - Construction Services, Inc.
1225 Jordan Creek Parkway, Suite 210
West Des Moines, IA 50266

Dear Ken,

Today, we are doing our final walk through on our renovation project and I couldn't be happier. Throughout the entire project, your team in partnership with R&R Realty and A & W Construction has provided excellent service.

With our employee entrance, bathrooms, and break rooms are transformed. Our employees are smiling more and are taking pride in the work place. The sales officers that reside in our facility are excited about the improvements and happy to bring customers through the facility.

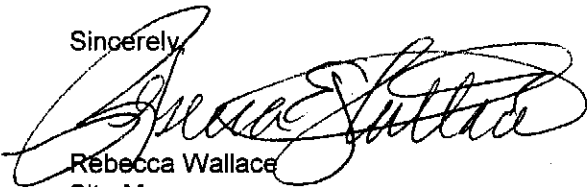
I want to thank you not just for the wonderful results, but how easy you made the process for me. I was clear at the outset that I needed to keep costs moderate and I needed attractive and highly durable solutions to fixtures and floor coverings.

You met those needs and were flexible and responsive when I asked for small custom changes along the way. The custom shelves in the bathrooms and employee entrance are a big hit with the associates.

You minimized the impact to our day to day operation and met key deadlines that allowed us to be ready for customer visits as scheduled.

Thank you! Thank you! Thank you!

Sincerely,



Rebecca Wallace
Site Manager
Des Moines Document Processing Solutions
(515) 331-9585 direct
(515) 554-6352

Cc : Kevin Rodman, R&R Realty
Mark Van Roekel, A & W Constructions Services, LLC